International

Damage Catalogue



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Preface

To standardize the processes of car return and damage handling, new processes and guidelines were prepared. In case of unregistered damage, the new damage must be documented in the OAP application on every occasion, regardless of whether it occurred during the rental period or at any other time. In case of any new damage occurs during the rental period, the customer will receive a notification after the rental ends. This notification includes details related to the rental agreement and a description of the damage, as well as pictures showing the damage, including the vehicle's license plate number and odometer reading.

Valid bases for the **comprehensibility** and for the **transparency** of the damage admission must be defined by the renting stations. The definition of an obligatory standard is part of the most important bases for correct damage admission of the vehicles.

To be able to make the right judgement of damages the differentiation between **traces of usage** and **real damages** is crucial.

Traces of usage arise from the use of the vehicle as agreed and are unavoidable and therefore excluded as damage. The vehicle can be rented again without immediate repairs as it is in a **safe and immaculate technical condition**. Examples: minor cracks on the painting or dents smaller than Ø 2 cm.

Scratches exceeding 2 cm in length or reaching the primer layer, as well as dents with a diameter greater than 2 cm—or smaller dents that involve paint damage—do not require immediate repair for the vehicle to be rented again. However, these cannot be classified as normal traces of usage. Therefore, they are included in this catalogue, and damage compensation is applied accordingly.

All damages where immediate repair is required, such when the vehicle is **not roadworthy anymore**, it has technical faults or safety cannot be guaranteed, an individual inspection by a workshop might be applicable in addition to this catalogue. Example: crash of several parts.

*In the event of **contiguous damage** to two or more items, **one deductible** will be charged.*

*In the event of **unrelated damage** to two or more items, **multiple deductibles** will be charged.*

A conscientious inspection of the vehicle is important for a correct judgement of the damages; corresponding conditions are necessary when doing the inspection. Essential prerequisites for the inspection of the vehicle are **daylight and/or sufficient artificial light**. Also, adequate weather conditions in case of an outer inspection.

The typical damages of a rental vehicle are visualized in this damage catalogue by means of **example pictures and a clear classification**. Every picture describes a vehicle part and is judged based on the **level of severity,** as well as on the group of the car. Determination of car group is based on the Industry Standard Car Classification Code (also known as **ACRISS** or **SIPP** codes).

These four-letter codes define the vehicle's type, size, and equipment level. Please note that the amount of the **deductible (excess)** varies depending on the assigned car group (as higher-value vehicles involve higher repair and replacement costs) and the chosen protection package.

For your convenience, some car groups are listed as generalized categories (e.g., C*** or FV**). This indicates that the specified excess applies to all vehicle types starting with those letters (C**** as CDMR, CWAR or FV** as FVAR, FVMR).

In addition to the damage charges detailed in the tables on the following pages, other charges might apply as well, such as administrative costs, loss of usage of the vehicle, towing costs, transfer costs, etc.

If a damage type is not included in the catalogue, the price of the quotation received from an authorized service shall be applied!

Repair Costs in the catalogue are also priced by an authorized service.

Rental car protection available in Hungary

In Hungary, all motor vehicle operators are required to have mandatory third-party liability insurance to cover damages caused to another party's vehicle in the event of a collision. Accordingly, all car rental rates include third-party liability insurance.

Please be advised that in the event of theft or total loss, your financial liability shall extend to a non-waiverable amount equal to 10% of the vehicle's value at the time of the loss, as well as to all administrative, immobilization, and any other related costs.

The Client shall be liable for any damages arising in the vehicle during the rental period under unknown circumstances (e.g., damages caused by unknown perpetrator). If the car is entered by force, the Client shall be responsible for making the relevant denunciation at the Police station.

The Client shall be liable up to the new purchase price of the car as applicable from time to time if:

- The Loss Damage Waiver (LD) protection is not provided, and the car driven by the Client is subject to damages for an accident caused by the fault of the Client or the car is stolen. In this case the Client is responsible for the total repair cost of the damage, which is calculated by the official brand workshop.
- The car is stolen, and the Client is not able to present to the Lessor the registration certificate and/or the keys of the car.

Please note that the Client shall be liable for any new damages arising during the rental period even if the Check-out/in protocol is not signed at the time of return (e.g. you return the car out of hours or you do not wait until the report is completed).

Third Party Insurance (TI)

Protection coverage for the vehicle includes Third Party Liability with unlimited cover for personal injuries and material damages. Excluded from the protection is the use of the vehicle for the transport of dangerous goods. All protection as part of the rental contract will become void if an unauthorized driver has used the vehicle or if the driver of the vehicle does not possess the required driver's license at the time of the event giving rise to claim.

Loss Damage Waiver (LD)

We recommend purchasing Loss Damage Waiver (LD) protection (which includes theft protection) to reduce the renter's financial liability in the event of damage to the rental vehicle or theft.

Loss Damage Waiver applies not only in the case of accidents for which the renter is responsible, but also to any damage affecting the vehicle's bodywork as well as in cases of theft. It also applies in situations where the renter is not at fault but the responsible third party cannot be identified.

With Loss Damage Waiver coverage, the renter's liability is limited to a maximum amount per loss event (excess). The excess amount depends on the car group (see table below). You can further reduce this excess by opting, in addition to Loss Damage Waiver, for Reduced Excess LDW (BE) or Minimum Excess LDW (BF) protection. The applicable excess amounts will be detailed below.

The renter will be financially liable for any damage sustained by the rental vehicle during the rental period that the renter was not aware of at the time it was sustained (e.g., damage caused by unknown parties). If the car is broken into, the renter must report the incident to the police. Loss Damage Waiver protection will not cover damage to the glass, wheels or tires of the rental vehicle, damage to the passenger compartment, damages to the bottom of the vehicle or damage resulting from misuse.

Loss Damage Waiver reduces the driver's financial responsibility in the event of damage to the vehicle or theft. **If** Loss Damage Waiver **is not accepted the customer will be held liable for the full value of the damage or the car.**

If **Loss Damage Waiver** is accepted, the customer is only responsible (according to the Terms & Conditions) for the following amounts:

CRS CODE	DEDUCTIBLE
M***, E***	1000 EUR
CCMR, CCAR, CCMH, CD**, CF**, CS**, CT**, CP**, CW**, CX**	1100 EUR
CCCC, CLMR, I***	1500 EUR
S***, ILAR	1700 EUR
FD**, FF**, FW**, FX**	2000 EUR
FV**, P***	2500 EUR
L****	3000 EUR
X***	3900 EUR

Reduced Excess LDW (BE)
(incl. Theft Protection)

If Loss Damage Waiver charge is already included in the rates, the renter can choose Reduced Excess Loss Damage Waiver (with included theft protection) to reduce the Non-Waiverable Responsibility.

If **Reduced Excess LDW** is accepted, the customer is only responsible for the following amounts:

CRS CODE	DEDUCTIBLE
M***, E***	500 EUR
CCMR, CCAR, CCMH, CD**, CF**, CS**, CT**, CP**, CW**, CX**	550 EUR
CCCC, CLMR, I***	750 EUR
S***, ILAR	850 EUR
FD**, FF**, FW**, FX**	1000 EUR
FV**, P***	1250 EUR
L****	1500 EUR
X***	1950 EUR

Minimum Excess LDW (BF)
(incl. Theft Protection)

If Loss Damage Waiver charge is already included in the rates, the renter can choose Minimum Excess LDW (with included Theft Protection) to eliminate the Non-Waiverable Responsibility.

If the Reduced Excess LDW is accepted, the Customer's liability shall be limited to an amount of EUR 0.

The Loss Damage Waiver protection shall not cover damages to wheels and tires, as well as interior damages or arising from improper handling, breach of contract behaviour and damages to the bottom of the car.

Tire and Windscreen Coverage (TG)

The tire and glass coverage provides protection for damages on tires, rims, windscreen, side windows and the rear window with a deductible of EUR 0.00.

It does not cover damage to the sunroof or any damage resulting from improper use.

If the protection is not accepted, the customer will be held liable for the full extent of the damage.

Personal Accident Protection (I)

By taking out Personal Accident Protection, the protection can also be extended to cover the consequences of a road accident with impact on the driver while driving the rental car.

By taking out Personal Accident Protection the limit of liability is:

1,700.00 EUR for Accidental death protection,

3,300.00 EUR for Accidental total disability protection.

Personal Accident Protection Plus (J)

Personal Accident Protection Plus extends the protection of Personal Accident Protection to all the passengers of the rented vehicle. It can only be purchased together with Personal Accident Protection.

By taking out Personal Accident Protection Plus the limit of liability is:

1,700.00 EUR for Accidental death protection,

3,300.00 EUR for Accidental total disability protection.

Roadside protection (BC)

The roadside protection is an extended breakdown protection during the rental and protects against high service and repair costs for the following incidents caused by you: key locked in vehicle, breaking caused by lack of fuel, assistance with starting necessitated by flat battery, loss of key and vehicle stuck, or flat tyre.

All services may only be ordered by a direct claim with Sixt 24-Hours Roadside Assistance. We will determine the type and extent of service required to ensure the client can continue the journey. If any damage on the rental vehicle occurs, which is not covered by Sixt within the scope of the Roadside Protection, the renter is liable for such damage.

In the event of the above incidents, the Lessor provides coverage for free on-site assistance and, if the vehicle becomes inoperable due to a breakdown, for the provision of a replacement vehicle free of charge, subject to availability and in accordance with the terms and conditions set out in the General Terms and Conditions.

Roadside protection is provided 24/7 (365 days).

Interior protection (BQ)

Interior Protection is an optional add-on that waives your liability for damages and excessive cleaning fees inside the rental car's cabin and cargo area, covering issues like spills, dirt, crayon, pet hair, and minor interior damage (e.g., upholstery, decorative molding, glossy plastic).

It's separate from any other standard, and exempts you from costs for interior soiling or damage during loading/unloading or normal use, but intentional damage, improper use, Breach of Contract behavior, or issues from unsecured loads, not using pet carriers are excluded.

<u>Exclusively not covered:</u>

- Smoking caused burnt seat, and extra cleaning
- Lost car parts and accessories like hat rack, headrest
- Clear cuts on the upholstery
- Damges caused by pets (not using pet carriers)

Immobilisation fee

An immobilisation fee is charged by the company, when a vehicle is damaged and needs to be taken off the road for repairs to be carried out.

This fee only applies to damages not covered by third party liability . If Minimum Excess LDW (BF) (incl. Theft Protection) is accepted these fees shall not be charged.

CATEGORY	IMMOBILISATION FEE[1] / DAY[2]
E*, C***, I*****	13 760 HUF / 34,4 EUR
F*, S*****	20 700 HUF / 51,7 EUR
P*, L***, BUS, VAN**	40 013 HUF / 100 EUR
X***	43 619 HUF / 109 EUR

[1] Net prices

[2] Estimated repair times can be found in the “Repair Matrix”, and the “Other” table on the last page. If the Damage Catalogue is not applicable, the repair time is determined by the number of days between the drop off date and the date of the final reparation invoice.

Definition of damage severities

Scratch

Scratches are mechanical damages to the surface which are caused by sharp/pointed objects and are mostly visible as a longish deepening.

We define the scratching damage about the **forming** (superficial or deep) and the **length or size** of the scratches.

- over 20mm length **or** reaches ground coat

A **deep scratch** is characterized by a perceptible deepening in the paintwork. This damage can only be cleared by painting or renewal of the component.

Dent

A **dent** is a concave[1] deformation distortion due to an external force at the surface of the car body. We define dents **with and without varnish damage** as well as **different diameters** of the dents.

- ⌀ over 20mm **or** element contains more than 2 dents

A dent without varnish damage can in general be removed by pushing or pulling. In case the dent has caused damages at the paintwork, the entire area needs to get repainted.

Dents at plastic components (e. g. bumper) in general only can be removed by exchanging the respective parts.

Break

A **break** describes a deformation of a component up to its destruction. The break of a component is in general made by an outer strength influence (e.g., [3]annoyance). A broken component is irreparable.

Attachments like headlight, rear lights, mirror glass, mirror case are examples of broken items.

[3] Deformation by strength influence from the outside to inside

Crash

A **crash** is defined as a severe damage of one or more connected elements, extending the category of scratches, dents and breaks.

Missing

Missing defines the *"no longer available"* status of a component in the vehicle and refers to an element that was part of the vehicle or the rental agreement at the beginning of the lease but is no longer available or returned to the rental agency by the end of the lease. Most common items are rear luggage covers, aerial radio devices etc.

The exchange or theft of the original wheels/tires, as well as the spare wheel, is also covered under this damage category.

Not fixed

The damage type **not fixed** describes an unfastened or loose component at the vehicle.

Examples of it are using levers, switches or also seats.

Defect

The condition **defect** defines generally this "not working any more" a mechanical or also electrical component in the vehicle. The reason for it can be justified itself by an outer influence (e.g., being missing operation, violent damage) like also failure of the component both.

Being able to list key, remote control, radio etc. as examples of faulty components.

Rip

A **rip** is a damage to the surface of a component by an outer influence or overtaxing.

The term "Rip" refers to a type of damage that occurs on a vehicle's surface, such as fabric, leather, synthetic leather, etc., or on the rubber surface of a tire due to overtaxing or external impact, resulting in a form of tearing. The affected surfaces can include, for example, seat upholstery, door panels, interior trim or even the tire.

Hole

The damage type **hole** defines an opening/ cavity in a component generally and is caused by an outer influence or rather penetration with a foreign material.

Examples of the damage type “hole” are tires, stuffing, seats, or interior trim.

Warped

The damage type **warped** has meanings such as "deformed," "distorted," or "twisted." This refers to the mechanical deformation of a component or object when external forces cause it to deviate from its normal shape.

Examples for warped components are hydraulic cylinder, windshield wiper arm or number plates.

Untight

The damage type **untight** describes generally an unintentional or accidental outflow of liquids from the vehicles systems or containers. Examples of liquid leaking are water cooler, condenser, or sump.

Soiled

The condition **soiled** describes generally an excessive contamination of the vehicle, particularly the interior or the cargo hold or trunk. These can result from an improper use for also inadequate securing of load. Not removable, visible spots are a considerable defect in the cabin. Contaminations which are not removable by a normal cleaning on the station are considered a damage.

Examples of it are soil attachments in the suitcase or cargo hold of the vehicle to seat, carpet or interior trims like liquids also run out.

Burn hole

The damage type **burn hole** defines a damage by impact of heat caused mostly by cigarette burning ash falling down or handling a cigarette inattentively in the interior of the vehicle.

Damage pictures are mostly from burn holes in the area of the A pillar at driver side, at seats, car mats, interior trims of the doors like also at the roof interior trim.

Rock fall

A rock fall (stone chip) is a selective damage to the surface to car body components (e. g. bumper, headlight, hood, windshield) and arises in general from foreign elements whirled up. Rock falls (stone chips) can be removed painting the damaged zones, exchange or also Smartrepair. A rock fall (stone chip) is a selective damage this one whether “field of view” (Piece of paper area of the wiper blade driver side) and “not in the field of view” distinguished.

Hail damage

Damages caused by hail describes plenty of dents all over the car body. (Minimum 4-5 dents)

Examples for damages by categories

Car body damages

Scratch

Element: *Bumper*[4]






Bumper scratch	M***; E***	C***; I***; S***	F***; P***; VAN	L***; X***
	over 2 cm / part			
On the surface	80 €	83 €	95 €	106 €
On the ground coat, no hole	254 €	264 €	398 €	437 €

[4] Additional costs may arise if a plastic element (eg.: bumper protection strip) is damaged as well.

Scratch

Element: *Fender / wing*



Fender scratch	M***; E***	C***; I***; S***	F***; P***; VAN	L***; X***
	over 2 cm / part			
On the surface	80 €	83 €	95 €	106 €
On the ground coat, no hole	254 €	264 €	398 €	437 €

Scratch

Element: *Doors*






Door scratch	**M***; E*****	**C***; I***; S*****	**F***; P***; VAN**	**L***; X*****
	over 2 cm / part			
On the surface	80 €	83 €	95 €	106 €
On the ground coat, no hole	254 €	264 €	398 €	437 €

Scratch

Element: *Door edge*



Door edge	M***; E***	C***; I***; S***	F***; P***; VAN	L***; X***
0-1 cm	39 €	41 €	48 €	53 €
over 1 cm	254 €	264 €	398 €	437 €

Scratch

Element: *Door handle*



Door handle	M***; E***	C***; I***; S***	F***; P***; VAN	L***; X***
	over 2 cm / part			
On the surface	39 €	41 €	48 €	53 €
On the ground coat, no hole	119 €	123 €	159 €	159 €

Scratch

Element: *Fender & doors (continuous)*



Continuous scratch	M***; E***	C***; I***; S***	F***; P***; VAN	L***; X***
	over 2 cm / part – ***Price per element!***			
On the surface	80 €	83 €	95 €	106 €
On the ground coat, no hole	254 €	264 €	398 €	437 €

Scratch

Element: Engine bonnet



Hood scratch	M***; E***	C***; I***; S***	F***; P***; VAN	L***; X***
	over 2 cm / part			
On the surface	83 €	95 €	100 €	106 €
On the ground coat, no hole	264 €	298 €	398 €	437 €

Scratch

Element: Roof



Roof scratch	M***; E***	C***; I***; S***	F***; P***; VAN	L***; X***
	over 2 cm / part			
On the surface	99 €	114 €	138 €	164 €
On the ground coat, no hole	297 €	357 €	477 €	525 €

Scratch

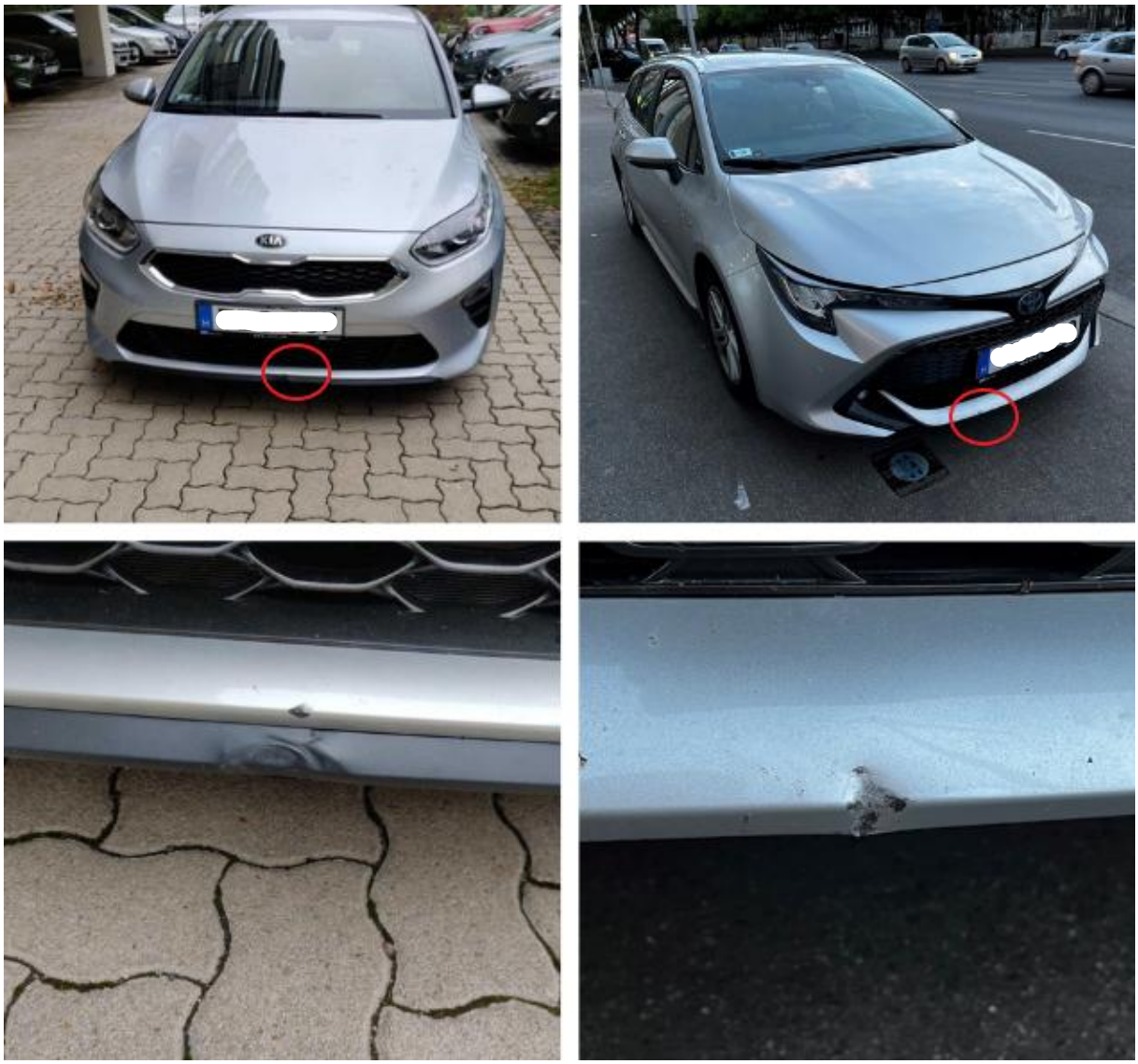
Element: Mirror cover



Mirror cover	M***; E***	C***; I***; S***	F***; P***; VAN	L***; X***
	over 2 cm / part			
On the surface	39 €	41 €	48 €	53 €
On the ground coat, no hole	119 €	123 €	159 €	159 €

Dent

Element: Front bumper



Bumper dent	M***; E***	C***; I***; S***	F***; P***; VAN	L***; X***
With paintwork damages, no hole	550 €	663 €	928 €	1193 €

Dent

Element: Rear bumper



Bumper dent	M***; E***	C***; I***; S***	F***; P***; VAN	L***; X***
With paintwork damages, no hole	550 €	663 €	928 €	1193 €

Dent

Element: Fender



Fender dent	M***; E***	C***; I***; S***	F***; P***; VAN	L***; X***
Without paintwork damages	133 €	138 €	159 €	186 €
With paintwork damages, no hole	318 €	330 €	451 €	504 €

Dent

Element: Door



Door dent	M***; E***	C***; I***; S***	F***; P***; VAN	L***; X***
Without paintwork damages	133 €	138 €	159 €	186 €
With paintwork damages, no hole	318 €	330 €	451 €	504 €

Dent

Element: Engine bonnet





Hood dent	M***; E***	C***; I***; S***	F***; P***; VAN	L***; X***
Without paintwork damages	133 €	138 €	159 €	186 €
With paintwork damages, no hole	318 €	330 €	451 €	504 €

Dent

Element: Roof



Roof dent	M***; E***	C***; I***; S***	F***; P***; VAN	L***; X***
Without paintwork damages	133 €	138 €	159 €	186 €
With paintwork damages, no hole	318 €	330 €	451 €	504 €

Dent

Element: Trunk door



Trunk door dent	M***; E***	C***; I***; S***	F***; P***; VAN	L***; X***
Without paintwork damages	133 €	138 €	159 €	186 €
With paintwork damages, no hole	318 €	330 €	451 €	504 €

Break

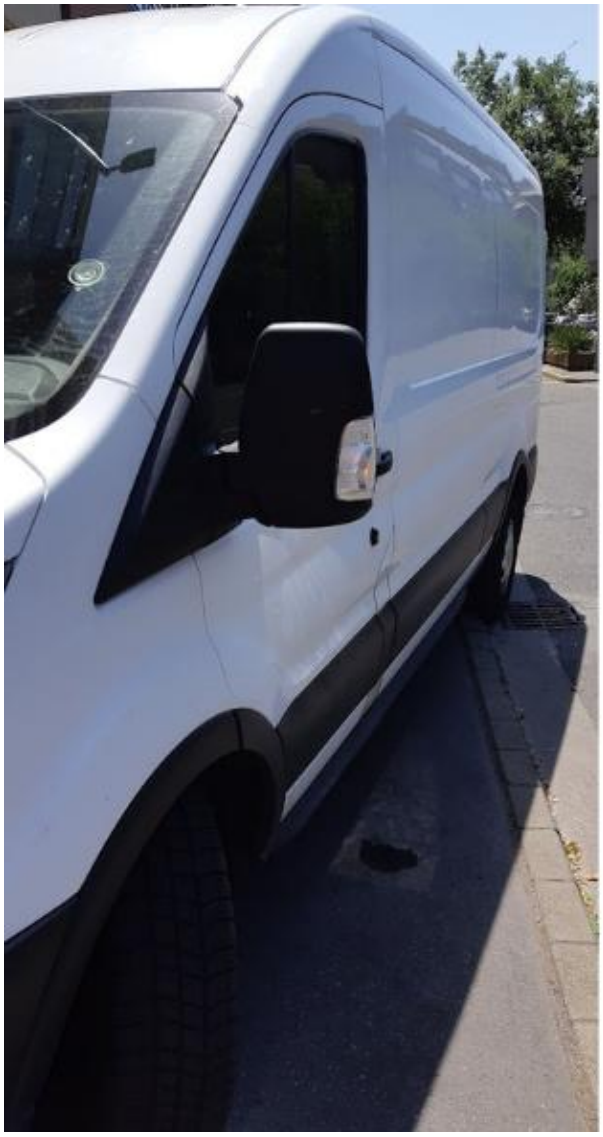
Element: Outside mirror (glass only)



	M***; E***	C***; I***; S***	F***; P***; VAN	L***; X***
Outside mirror (glass only)	110 €	138 €	159 €	186 €

Break

Element: Direction indicator glass







	M***; E***	C***; I***; S***	F***; P***; VAN	L***; X***
Direction indicator glass	110 €	138 €	159 €	186 €

Break

Element: Headlight



Headlight	M***; E***	C***; I***; S***	F***; P***; VAN	L***; X***
Scratch on the surface	80 €	83 €	Based on repair calculation	
Broken	Based on repair calculation, but minimum 220 €			

Break

Element: Rear light



Rear light	M***; E***	C***; I***; S***	F***; P***; VAN	L***; X***
Scratch on the surface	80 €	83 €	Based on repair calculation	
Broken, scraped	Based on repair calculation, but minimum 220 €			

Crash

Element: Front bumper






	M***; E***	C***; I***; S***	F***; P***; VAN	L***; X***
Bumper broken, crashed	Full excess / Reparation cost			

Crash

Element: Rear bumper









	M***; E***	C***; I***; S***	F***; P***; VAN	L***; X***
Bumper broken, crashed	Full excess / Reparation cost			

Crash

Element: Fender



	M***; E***	C***; I***; S***	F***; P***; VAN	L***; X***
Fender broken, crashed	Full Excess / Reparation cost			

Crash

Element: Doors





	M***; E***	C***; I***; S***	F***; P***; VAN	L***; X***
Door broken, crashed	Full Excess / Reparation cost			

Crash

Element: Build up



	M***; E***	C***; I***; S***	F***; P***; VAN	L***; X***
Build up broken, crashed	Full Excess / Reparation cost			

Crash

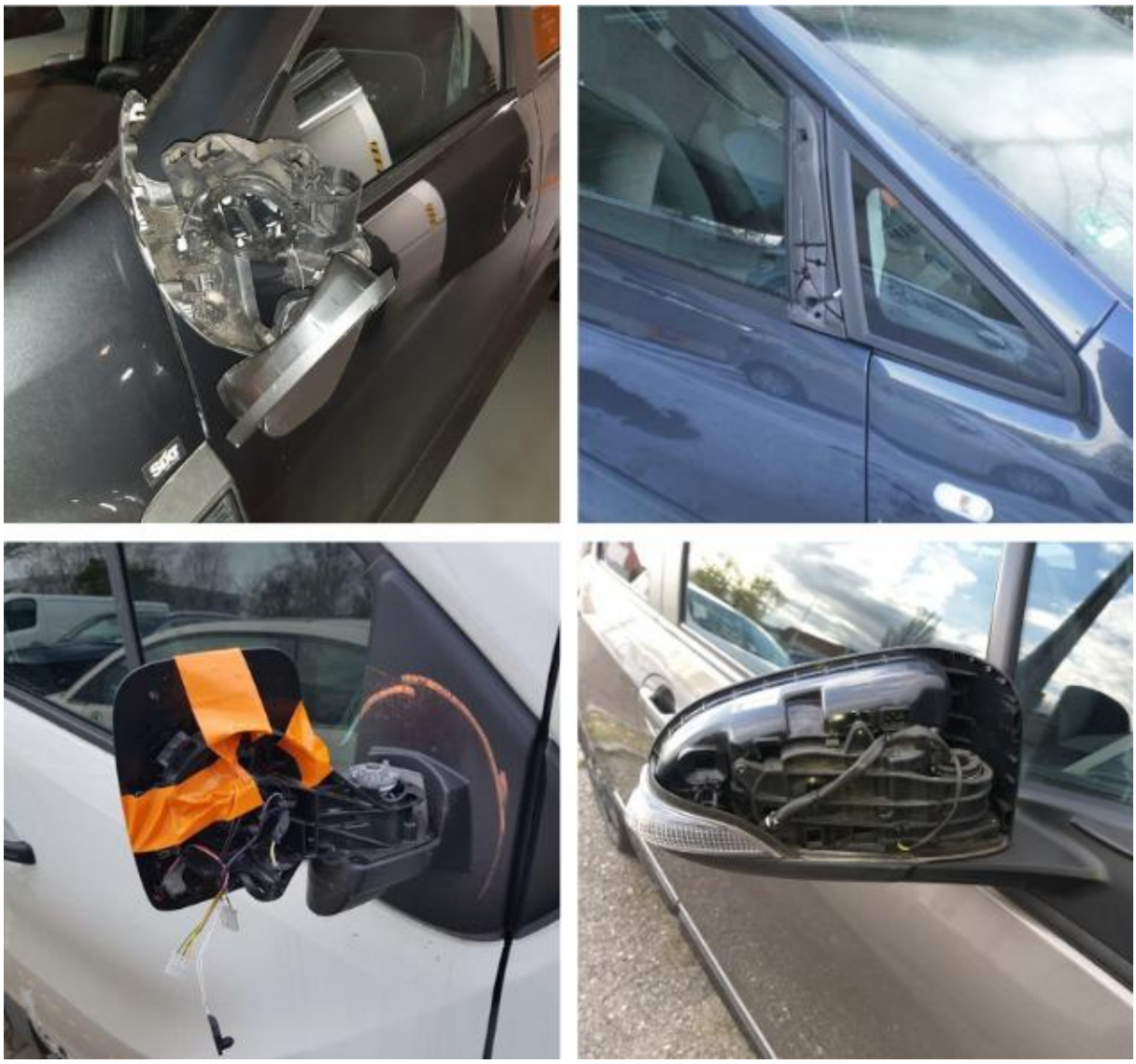
Element: Sill



	M***; E***	C***; I***; S***	F***; P***; VAN	L***; X***
Sill broken, crashed	Full Excess / Reparation cost			

Crash

Element: Outside mirror



	M***; E***	C***; I***; S***	F***; P***; VAN	L***; X***
Crashed outside mirror	Full Excess / Reparation cost			

Missing

Element: Aerial



	M***; E***	C***; I***; S***	F***; P***; VAN	L***; X***
Aerial broken, missing[5]	83 €	212 €	477 €	693 €

[5] These prices are only valid if there is no additional damage on the roof of the car.

Missing

Element: Different spare parts









	M***; E***	C***; I***; S***	F***; P***; VAN	L***; X***
Missing parts	Based on calculation			

Hail damage, dents

Element: Top of the car



	M***; E***	C***; I***; S***	F***; P***; VAN	L***; X***
	more than 5 dents all over the car body			
Hail damage	Full Excess / Reparation cost	Full Excess / Reparation cost	Full Excess / Reparation cost	Full Excess / Reparation cost

Interior damages

Stain

Element: *Seats / Upholstery*



	M***; E***	C***; I***; S***	F***; P***; VAN	L***; X***
Solied seat, upholstery	106 €	110 €	138 €	138 €

Scratch

Element: *Trunk cover*



	M***; E***	C***; I***; S***	F***; P***; VAN	L***; X***
Trunk plastic scratch	Based on repair calculation			

Rip

Element: *Seats, Upholstery*



	M***; E***	C***; I***; S***	F***; P***; VAN	L***; X***
Ripped seats, upholstery	Based on repair calculation			

Burn hole

Element: *Seats, Upholstery*



	M***; E***	C***; I***; S***	F***; P***; VAN	L***; X***
Burn hole on seats, upholstery	Based on calculation			

Not fixed

Element: *Panels, etc.*







	M***; E***	C***; I***; S***	F***; P***; VAN	L***; X***
Loose panels	Based on repair calculation			

Missing

Element: *Middle armrest*





	M***; E***	C***; I***; S***	F***; P***; VAN	L***; X***
Armrest missing, broken	Based on repair calculation			

Missing

Element: *Rear luggage cover, parcel shelf*



	M***; E***	C***; I***; S***	F***; P***; VAN	L***; X***
Parcel shelf, Rear luggage cover missing	Based on repair calculation			

Missing

Element: *Boot floor*



	M***; E***	C***; I***; S***	F***; P***; VAN	L***; X***
Boot floor missing	Based on repair calculation			

Missing

Element: *Board display*



	M***; E***	C***; I***; S***	F***; P***; VAN	L***; X***
Missing board display	Based on repair calculation			

Tires and Wheels

Damaged

Element: *Tires*



		M***; E***	C***; I***; S***	F***; P***; VAN	L***; X***
Tire reparation[6]	*e.g nail or screw in the threadwear*	53 €	64 €	74 €	85 €
Tire damage (total loss)	*torn or structural damage*	233 €	357 €	398 €	578 €

[6] Reparation is possible only in special cases. Expert opinion is required.
Please note that the reparation price is applicable only if an expert opinion is available and SIXT has the right of the decision.

Damaged

Element: *Wheels (steel)*



	M***; E***	C***; I***; S***	F***; P***; VAN	L***; X***
Steel rim reparation	90 €	110 €	140 €	-
Steel rim replacement	220 €	280 €	350 €	-

Damaged

Element: *Hubcap*



	M***; E***	C***; I***; S***	F***; P***; VAN	L***; X***
Original hubcaps	53 €	64 €	75 €	-

Scratch

Element: *Alloy Rims (only on surface)*



	M***; E***	C***; I***; S***	F***; P***	L***; X***
One colour rim	138 €	159 €	186 €	265 €
Multi-colour rim	330 €	398 €	583 €	1060 €

Windows

Crack

Element: *Windshield*



	M***; E***	C***; I***; S***	F***; P***; VAN	L***; X***
Windshield reparation[7]	96 €	119 €	159 €	165 €
Windshield replacement[8]	783 €	933 €	1198 €	1378 €

[7] Windshield reparation: Stone chip without crack, smaller than 5mm – reparation cost / pcs
Please note that the reparation price is applicable only if an expert opinion is available and SIXT has the right of the decision.

[8] Windshield replacement: Stone chip with crack or over 5mm

Break

Element: *Rear window*



	M***; E***	C***; I***; S***	F***; P***; VAN	L***; X***
Rear window replacement	530 €	663 €	795 €	928 €

Repair matrix

Damage group		Damage type & severity		CAR GROUP M***; E***	CAR GROUP C***; I***; S***	CAR GROUP F***; P***; VAN	CAR GROUP L***; X***	Average repair time
Car body	Bumpers Fenders Doors Sills Trunk door	Scratch	On the surface	80 €	83 €	95 €	106 €	1 day
			On the ground coat	254 €	264 €	398 €	437 €	5 days
	Hood		On the surface	83 €	95 €	100 €	106 €	1 day
			On the ground coat	264 €	298 €	398 €	437 €	5 nap
	Roof		On the surface	99 €	114 €	138 €	164 €	1 day
			On the ground coat	297 €	357 €	477 €	525 €	5 nap
	Door edges		0 - 1 cm	39 €	41 €	48 €	53 €	1 day
			> 1 cm	254 €	264 €	398 €	437 €	5 days
	Side view mirror cover		On the surface	39 €	41 €	48 €	53 €	1 day
	Door handle		On the ground coat	119 €	123 €	159 €	159 €	3 days
	Bumpers	Dent	With PW damage, no hole	550 €	663 €	928 €	1 193 €	6 days
	Fenders Doors		Without paintwork damage	133 €	138 €	159 €	186 €	3 days
	Roof Hood Trunk door		With PW damage, no hole	318 €	330 €	451 €	504 €	6 days
	Side mirror glass / indicator glass	Break	Broken glass	110 €	138 €	159 €	212 €	5 days
	Headlights	Damaged	On the surface	80 €	83 €	Based on repair calculation		1 day
	Rear lights		Deep scratch, broken	Based on repair calculation, but minimum 220 €				5 days
	Bumpers Fenders Doors Sills Roof Hood Trunk door Side view mirror	Crash	Structural damage	Full excess / Reparation cost				10 days
	Car body	Hail damage	More than 5 dents	Full excess / Reparation cost				7 days
Accessories, spare parts	Aerial	Missing	Without additional damage	83 €	212 €	477 €	693 €	1 day
	Middle armrest Rear luggage cover Boot floor Board display Different spare parts Adjustment panel	Damaged	Missing Torn Broken Loose Not fixed	Based on repair calculation, but minimum 220 €				5 days
Interior[4]	Seats	Stained	Needs extra cleaning	106 €	110 €	138 €	138 €	2 days
	Upholstery Trunk space Carpets	Damaged	Torn Burn hole Scratched	Based on repair calculation, but minimum 220 €				7 days
Wheels	Tires	Damaged	Puncture repair[2]	53 €	64 €	74 €	85 €	1 day
			Irreparable damage	233 €	357 €	398 €	578 €	5 days
	Hubcap		Scratched, broken	53 €	66 €	75 €	-	2 days
	Rims (**steel**)		Reparation	90 €	110 €	140 €	-	1 day
			Replacement	220 €	280 €	350 €	-	3 days
	Rims (**alloy**)	Scratch	One colour rim	138 €	159 €	186 €	265 €	3 days
			Multi colour rim	330 €	398 €	583 €	1 060 €	3 days
Windows	Windshield	Repair	Stonechip <5mm [6]	96 €	119 €	159 €	165 €	2 days
		Replacement	Stonechip with crack[7]	783 €	933 €	1 198 €	1 378 €	5 days
	Rear / side window		Broken, cracked	530 €	663 €	795 €	928 €	5 days

Other

(loss, extra supplements, cleaning etc.)

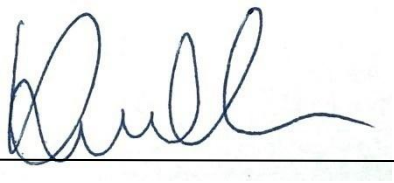
Categories:	M***; E***	C***; I***; S***	F***; P***; VAN	L***; X***	Average repair time
Key Loss	1100 €				14 days
License plate missing	110 €				14 days
Registration card missing	110 €				7 days
GPS missing	330 €				-
Smoking	138 €				2 days
Extra cleaning interior parts	110 €	110 €	138 €	138 €	2 days
Tire reparation set missing	165 €	165 €	220 €	275 €	1 day
Refueling failure	Based on repair calculation				5 days
Interior damages caused by wild animals	Based on repair calculation				5 days

This damage catalogue contains estimated **net prices** from an authorized workshop.

These prices will serve as base for the calculation of the repair charge / damage costs.



Technical Manager - SIXT Hungary



Operational Director - SIXT Hungary

Valid from: 01.06.2026